

The background of the entire page is a photograph of a man with a dark beard and mustache, wearing a maroon shirt, smiling broadly and looking upwards and to the right. In the background, a woman is also smiling, her face slightly out of focus. The overall atmosphere is positive and community-oriented.

Housing advice and advocacy



Everyone has the right to a safe and stable home.

RentRight SA's housing advice and advocacy service is a free, independent service, helping people sustain their tenancies in private rental, community housing, rooming houses or public housing.

✓ Information and advice

We support you to sustain your tenancy, with information and advice on:

- Housing options available
- Leases
- Getting your bond back
- Applying for bond assistance
- Property maintenance
- Rent arrears
- Household living expenses
- Eligibility for concessions

✓ Advocacy and support

We look out for your rights, making sure your voice is heard. We can help you navigate the housing rental market, including:

- Support to negotiate with your property manager, landlord or housing provider
- SACAT hearings, processes and appeals
- Public and Community Housing processes and appeals
- Household living expenses
- Eligibility for concessions

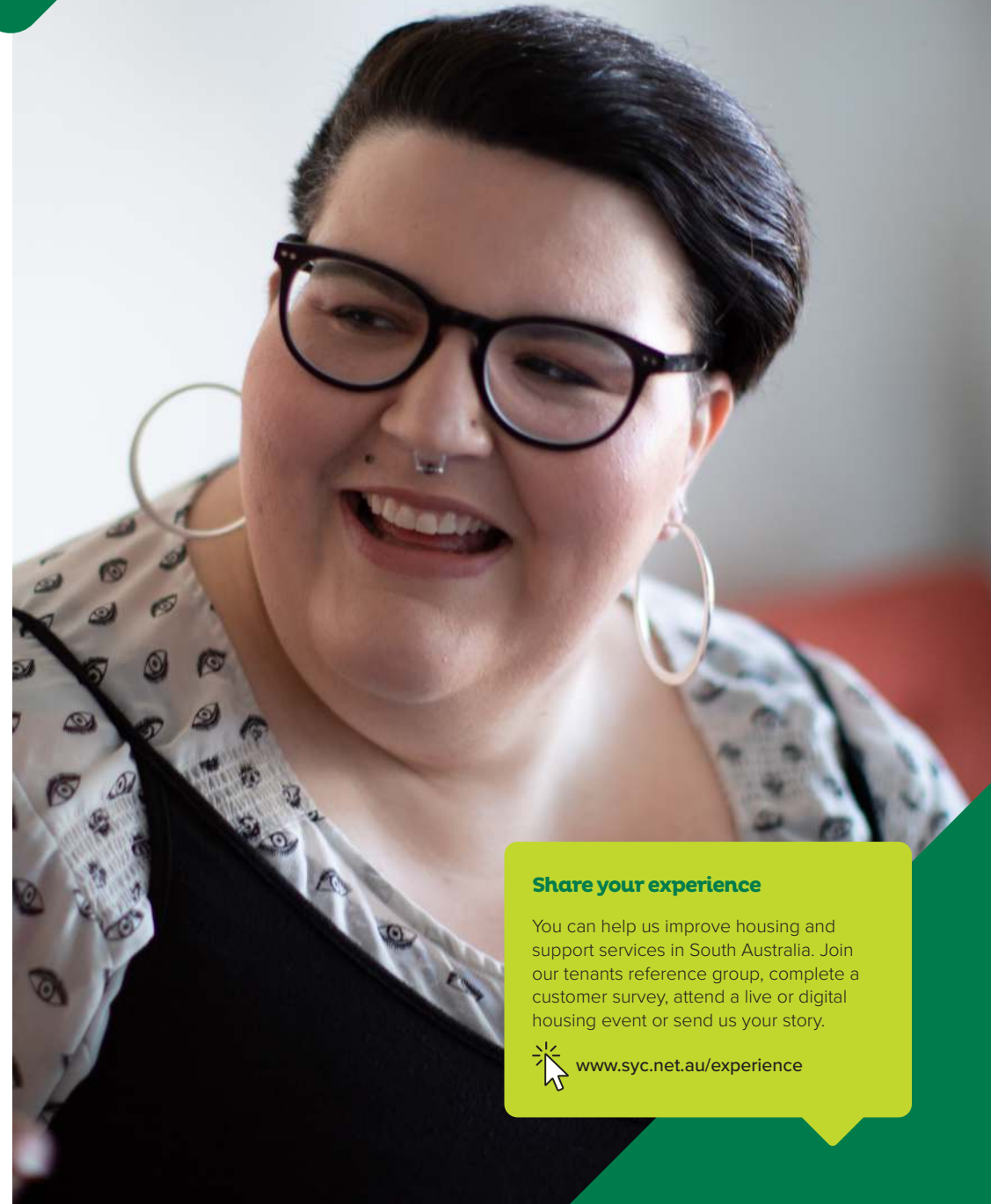
✓ Connection to services

We can provide referrals and information about other services available to you:

- Legal advice
- Financial Counselling
- Mediation services

✓ Extended support for people under 25

We can help you find the right place and get ready to live independently. We offer support with completing rental applications, viewing properties, living in a sharehouse, and passing routine inspections.



Share your experience

You can help us improve housing and support services in South Australia. Join our tenants reference group, complete a customer survey, attend a live or digital housing event or send us your story.



www.syc.net.au/experience



Contact us

✉ rentrightsa@syc.net.au

☎ 1800 060 462

📱 m.me/RentRightSouthAustralia

🌐 www.rentrightsa.net.au

Tenancy Advisors are available from 8am to 8pm Monday to Friday.



SYC is a not-for-profit organisation that invests back into the Australian community. We help tens of thousands of people every year with housing, education and employment.

www.syc.net.au



Supported by
Government of South Australia
SA Housing Authority